

## Global Office 365 Bootcamps – Germany

Ben Abt MVP ASP.NET/.NET

Max Melcher MVP O365

Nicki Borell MVP O365 Stefano Tempesta

**MVP 0365** 



#### Ben Abt

Ben is Lead Consultant focused on Cloud Development at <u>Alegri International Services</u> in Stuttgart, Germany. He is a specialist in cloud and IoT architectures, focused on the mechanical engineering and energy industry.

Ben runs the largest german speaking C# forums mycsharp.de and hosts the Azure Usergroup Stuttgart.

Since 2015 he is Microsoft MVP for Visual Studio and Development Technologies (former ASP.NET/.NET)

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#### Nicki Borell

Microsoft MVP on Office Server & Services

Nicki is the founder and the head behind the label "Xperts at Work" co-founder of Experts Inside and partner of atwork GmbH Austria.

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#### Max Melcher

Max (Microsoft MVP) is a Principal Consultant working at <u>Alegri</u> <u>International Services</u> in Munich, Germany. Max is a specialist in SharePoint technologies focused on search, social computing, web content management and collaboration. Max has led SharePoint implementations for Dax 30 companies since 2009. Max's free time is spent on twitter mostly with a good coffee in his hands.

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Blog: <a href="https://melcher.it">https://melcher.it</a>

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#### Stefano Tempesta

Microsoft MVP on SharePoint Development.

Born Italian, naturalized British, living in Switzerland.

Interests: Office 365, Dynamics 365, A.I. related technologies.

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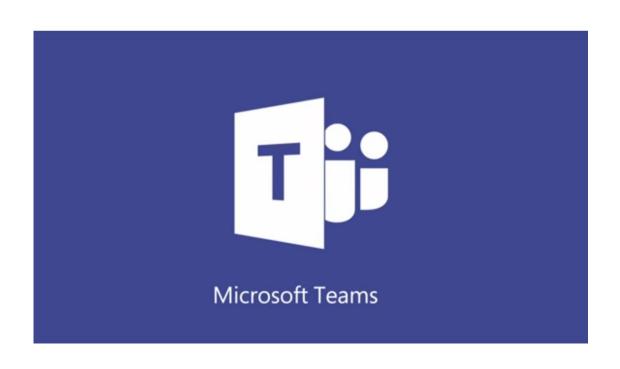


### Agenda

Time	Topic / Activity	Speaker
9:30	Welcome, Introduction, Setup	Max & Nicki
10:00	Introduction to Microsoft Teams	Nicki
10:45	Coffee	
11:00	Advanced integration scenarios in Microsoft Teams	Max
12:00	Lunch	
14:00	Programming the Microsoft Bot Framework	Max
16:30	Sharing & Networking	

... And who are You?

- Short Intro & Background
- Todays expectations
- · MS Teams experiences





## **Enjoy the Bootcamp**

#### Introduction to Microsoft Teams



#### What is Teams?



## Different groups have different needs



Chat-based Workspace



Mail & Calendar



Voice, Video & Meetings



Co-Creating Content



Sites & Content Management



**Enterprise** Social

## Today's Challenges

#### **Siloed Apps**

Friction across applications – multiple logins, difficulty sharing and discovering information

#### **Wasted Time**

Context switching between different apps drains attention and time

#### **Shadow IT**

Incomplete toolset can lead to inconsistent security, compliance and risk

### Office 365: Designed for the unique workstyle of every group



Chat-based
Workspace
Microsoft Teams



Mail & Calendar Outlook



Voice, Video & Meetings Skype



Co-Creating
Content
Office 365 ProPlus



Sites & Content
Management
SharePoint



Enterprise Social Yammer

#### Office 365 Groups

#### **Complete Solution**

Office 365 addresses the breadth of collaboration needs across your company

#### **Integrated Experiences**

Office 365 Groups and Microsoft Graph enable integrated collaboration experiences

#### **Security and Compliance**

Office 365 delivers the security, compliance and manageability required in today's workplace

## **Category Leader**



Chat-based
Workspace
Microsoft Teams



Mail & Calendar Outlook



Voice, Video & Meetings Skype



Co-Creating
Content
Office 365 ProPlus



Sites & Content
Management
SharePoint



Enterprise Social Yammer

Introducing Microsoft Teams

Undisputed leader in mail and calendar

**100M** meetings each month

Co-authoring across desktop, mobile, web 190M end users

**85**% of Fortune 500

## Chat-based workspace in Office 365



## Chat for today's teams

Communicate in the moment and keep everyone in the know



## A hub for teamwork

Give your team quick access to information they need right in Office 365



## Customizable for each team

Tailor your workspace to include content and capabilities your team needs every day.



## Security teams trust

Get the enterprise-level security and compliance features you expect from Office 365.

## Chat for today's teams

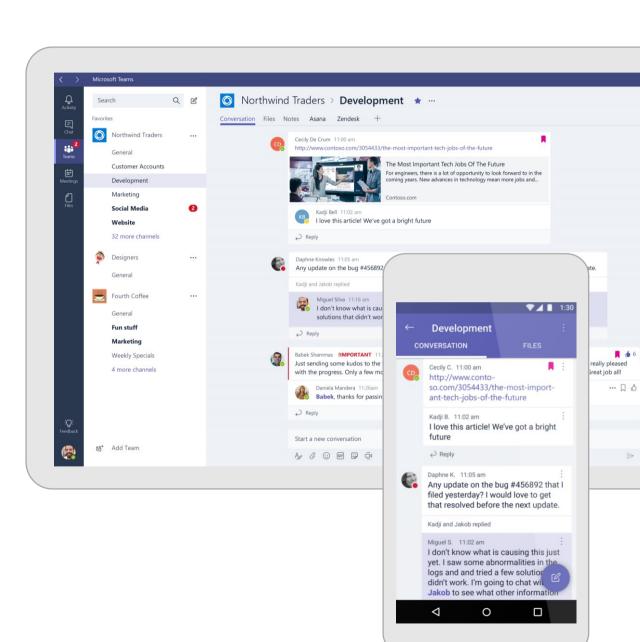
People can see content and chat history anytime

Team chats and activities are visible to the entire team

Use private chats for small group conversations

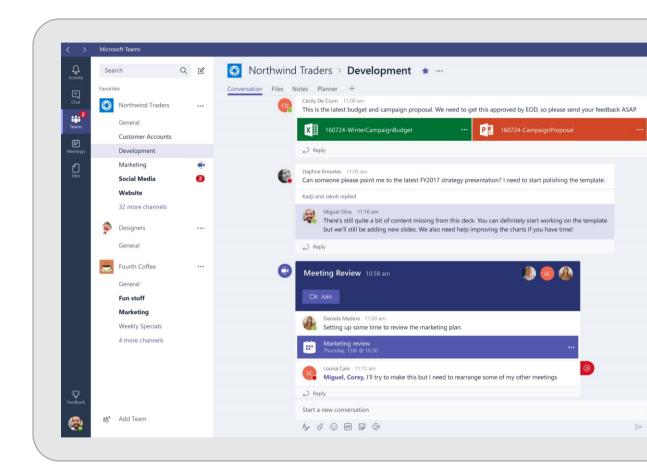
Mobile access on Android, iOS and Windows Phone

First wave of external guest access coming end of CYQ2



### A hub for teamwork

Chat, content, people, and tools live in a team workspace
Voice and video meetings right within Microsoft Teams
Built-in access to SharePoint, OneNote and Planner
Work with Office and other documents right in the app
Audio and video calling on mobile



## Demo

# (stop showing us slides, give us the CODE!!!!)



Talk is cheap. Show me the code.

(Linus Torvalds)

izquotes.com

### Teams Conversations Logical Architecture Modern Chat Team Group SharePoint Site Folder Channel OneNote One Tab **Image** Drive Reply Chain Message

## Developer opportunity

#### Users

100M+

monthly active commercial Office 365 users

35% growth in O365 commercial seats

90% of Fortune 500 have the Microsoft Cloud

#### Data

4T+

emails sent with Office 365

3B

minutes of Skype calls daily

2B+

meetings created per month

#### Intelligence

**8T**+ nodes in the Microsoft Graph

## **Ecosystem** momentum

#### **Apps**

**15K+** new apps created to connect to O365 monthly

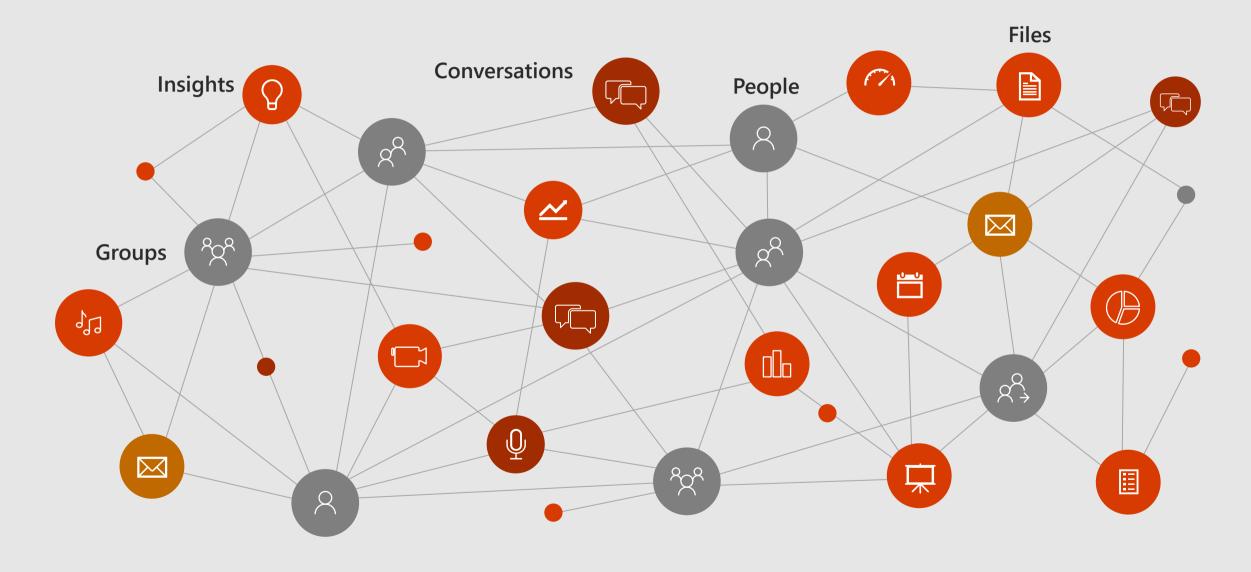
#### Usage

>250K centralized add-in deployments 400% growth in share of users with 3rd-party app

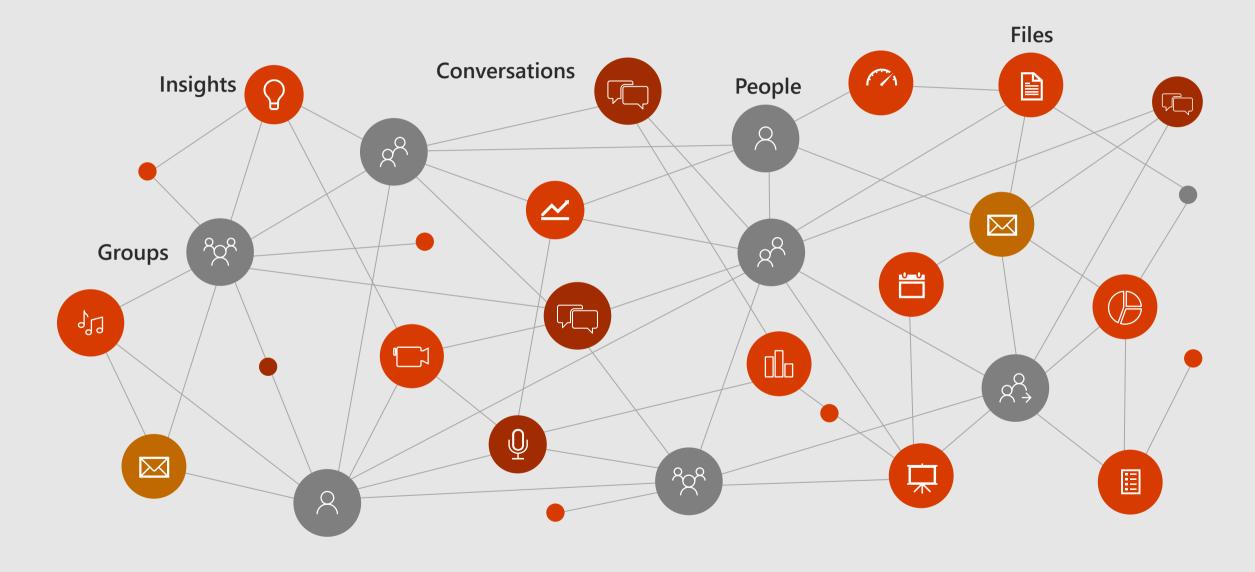
#### >200%

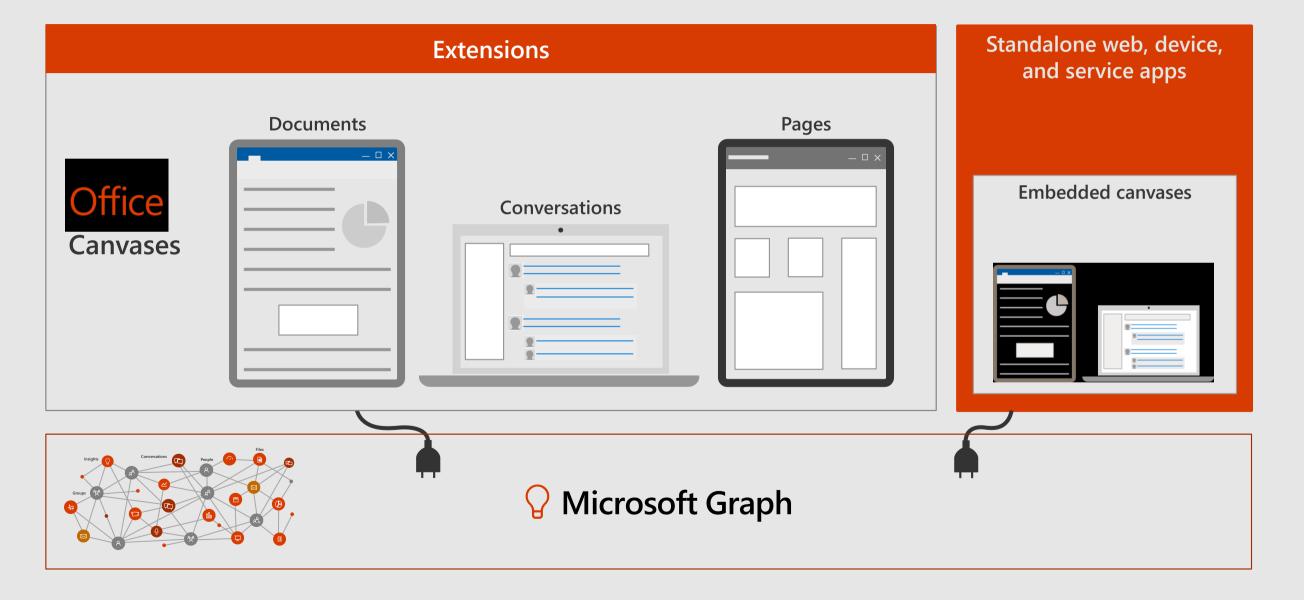
increase in monthly active users of 3rd party Microsoft Graph applications in last year

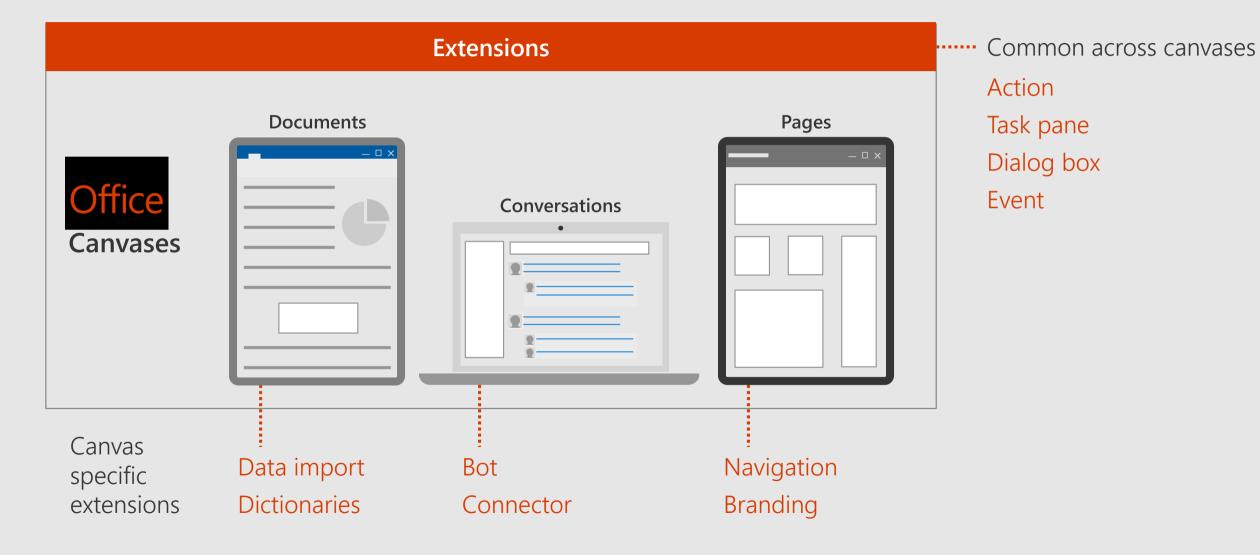
#### Microsoft Graph

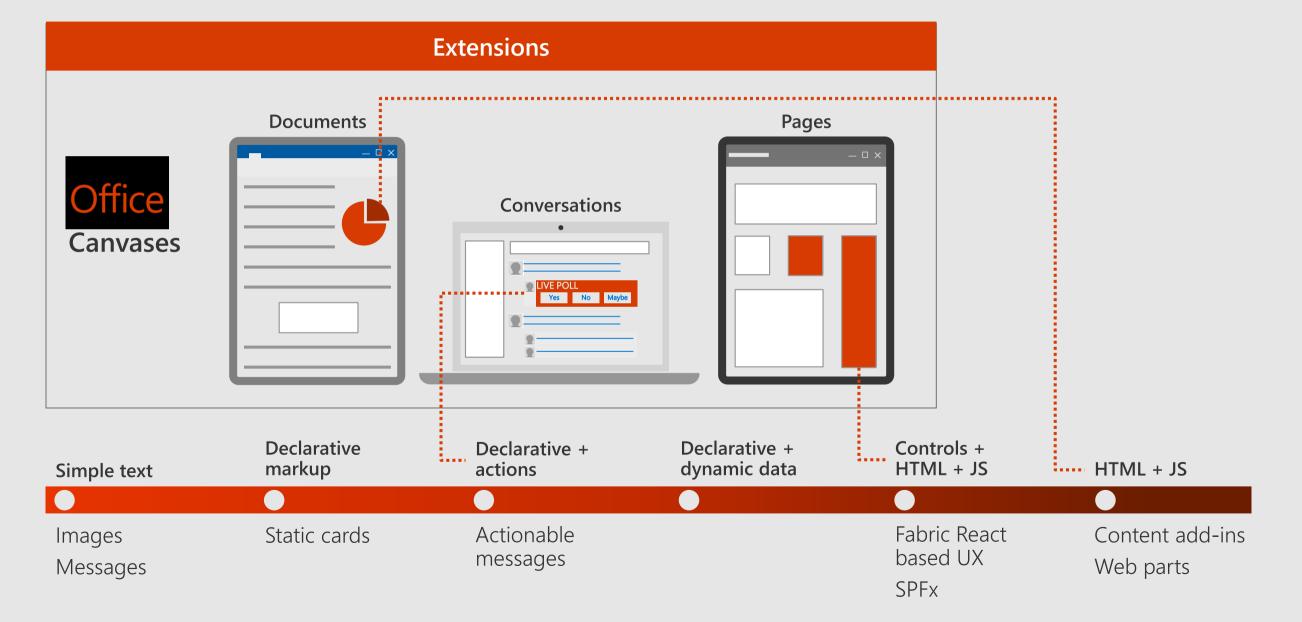


#### Microsoft Graph









## Microsoft Graph





## Build smarter apps by connecting to Office services

The core data that drives a business is accessible through the Microsoft Graph

Rich context

Is this person out of the office?

Who is their manager?

Where do they need to be next?

What documents have they been working on recently?

Deep insights

What documents are most interesting to this person?

What's the best time for this group of people to meet?

Who should this person contact for info on this topic?

Real-time updates

Reschedule meeting when a conflict appears

Notify owner when a file is modified

Continue a process immediately after approval mail is received

## Emerging Microsoft Graph patterns



Smart Pickers



**Graph-Connected Devices** 



**Graph-Powered Bots** 

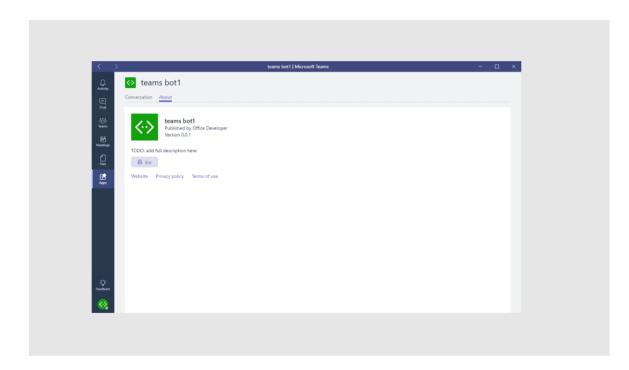


Intelligent Business Process

... and MORE



#### Teams extensibility options



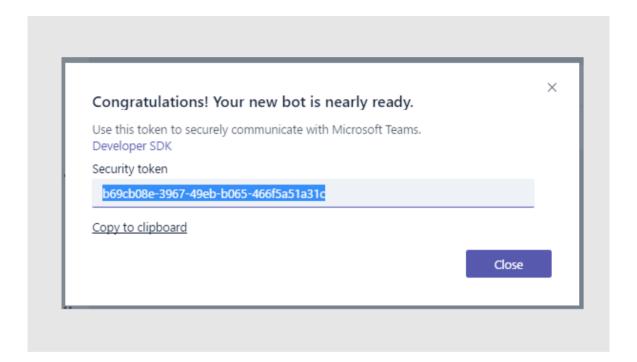
#### **Microsoft Teams App**

Tabs

Bots

Compose extensions

Connectors



#### **Custom Bot**

Receive & reply to messages

#### What is a Teams App?

Package of services available to users in the contexts (or "scopes") that make the most sense.

#### **Services**

Tabs

Bots

Compose extensions

Connectors

#### Scopes

Personal (App bar)

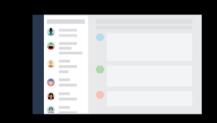
Team (Channel)

#### Package (deployment)

Sideload (one Team)

Office Store

#### Why create a Teams App?













### Immersive experience

The platform places content and conversations side by side.

### Tabs and conversations

Tabs give your app a dedicated canvas that allows people to jump between conversations and your experience.

### Customizable cards

Cards let you surface important tasks, information, and reminders in actionable ways.

#### **Bot framework**

The Bot framework offers a natural language UX that can interact with your services.

### Instant notifications

The activity feed displays notifications for your users.

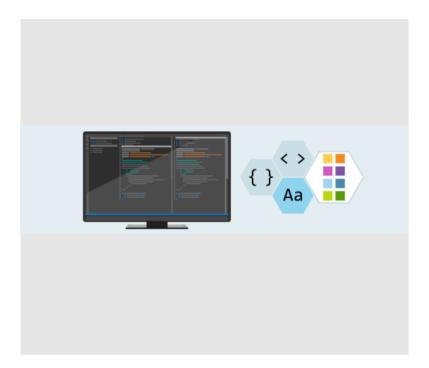
### **Compose extensions**

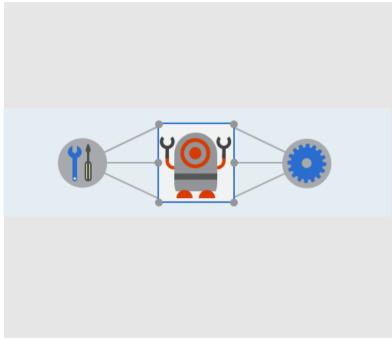
Compose Extensions are quick and easy shortcuts to key components of your service.

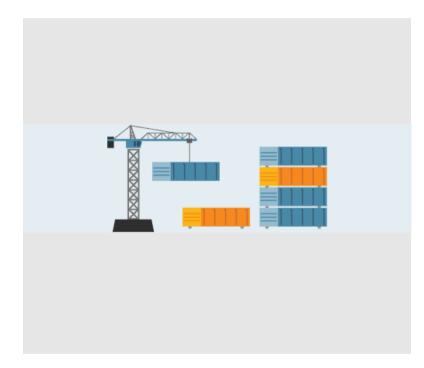
## LET'S CODE TOGETHER!

Lab: <a href="https://melcher.it/s/9t">https://melcher.it/s/9t</a>

#### How to create a Teams App







#### **Develop components**

HTML

TypeScript / JavaScript

.NET

#### **Integrate with Teams**

Microsoft Teams JavaScript Library
Bot Builder SDK - Node.js & C#

#### Package and deploy

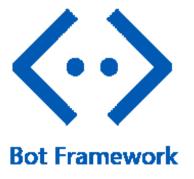
Host web pages and services Create and package manifest Sideload/publish package

## Advanced integration scenarios in Microsoft Teams



# Programming the Microsoft Bot Framework

Stefano Tempesta, Microsoft MVP



# **Bot Framework Components**

**Bot Framework Portal & Channels** 

https://dev.botframework.com

**Bot Builder SDK** 

https://aka.ms/bf-bc-vstemplate

**Bot Framework Channel Emulator** 

https://emulator.botframework.com

**Bot Framework Channel Inspector** 

https://aka.ms/bf-channel-inspector-learnmore

## **Programming Bot Framework**

#### **Programming Languages**

- · Bot Builder SDK for .NET
- · Bot Builder SDK for Node.js
- REST API (Azure Bot Service)

https://github.com/stefanotempesta/botframework

#### **Programming Approaches**

- · FormFlow
- · Dialogs
- · JSON Schema

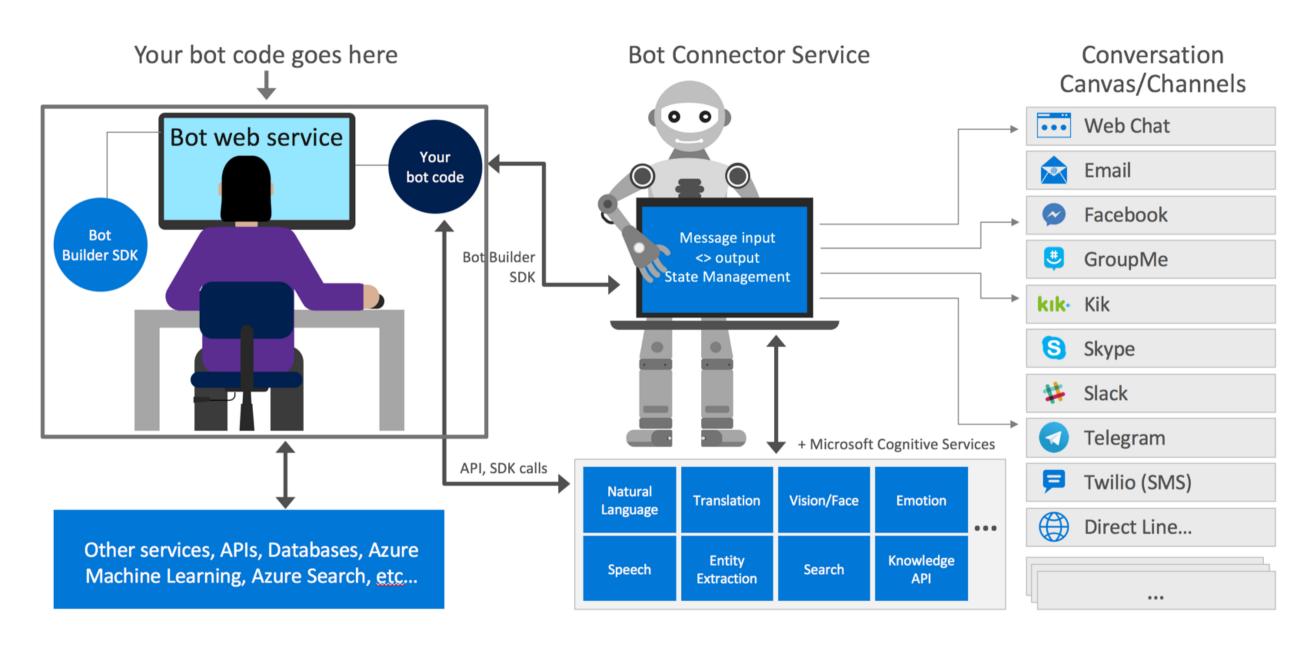
Q&A Maker <a href="https://qnamaker.ai">https://qnamaker.ai</a>

LUIS <a href="https://www.luis.ai">https://www.luis.ai</a>

# **Core Concepts**

- Bot Application
- · Channel
- Activity
- · Message / System
- FormFlow
- Dialog
- · State

- Rich Cards
- Entities
- Global Handlers
- Security



### Interactions



Hello user, how can I help you?



Orders
Products
Help



Actually... what was the time of that movie again?



How can I help you today?

Which movies are showing this week?

Hello?

Which movies are showing this week?

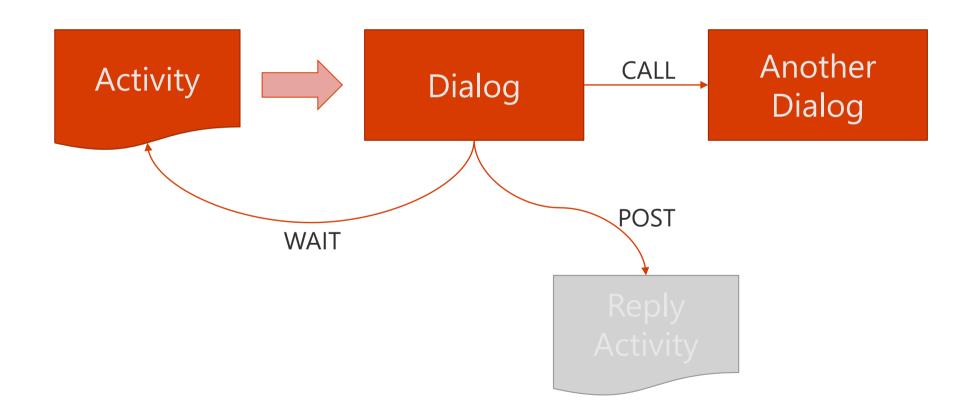
Hey bot, are you there?

### **FormFlow**

- $\cdot$  Chain  $\rightarrow$  From  $\rightarrow$  Do
- Properties
- Enumerations
- · (Optionally) Fluent BuildForm
  - Add custom messages
  - Dynamic values
  - · Field Validation
  - Confirmations

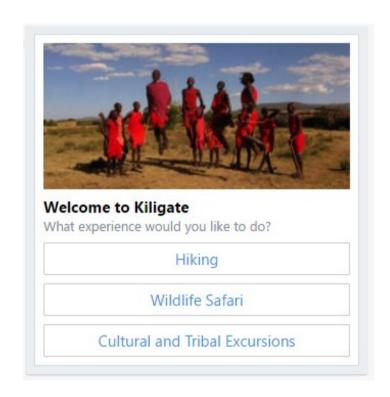
# Dialogs

public class RootDialog : IDialog<object>



## **Rich Cards**

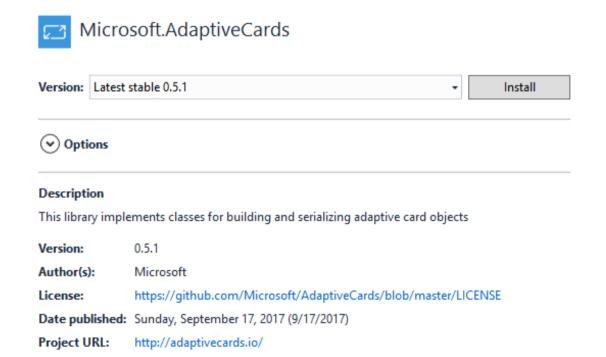
- Suggested Actions
- Attachments
- · Hero card
- · Thumbnail card
- · Video / Audio / Animation card
- · Receipt card
- · SignIn card
- · Adaptive card



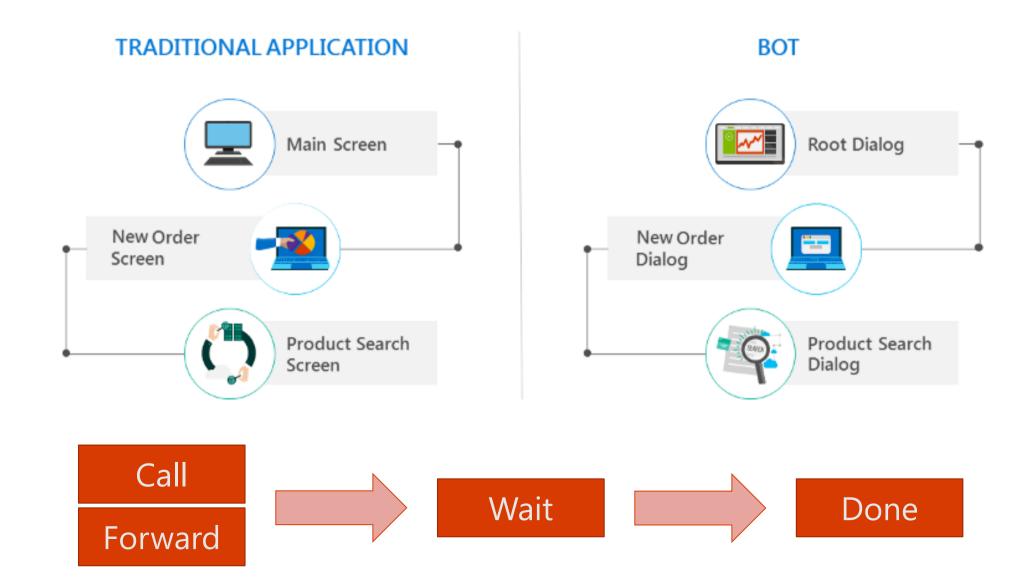
## **Adaptive Cards**

http://adaptivecards.io/

- · Body
- · Actions
- Speak
- BackgroundImage



# **Dialog Flow**



## State Management

- User Data
- Conversation Data
- Private Conversation Data

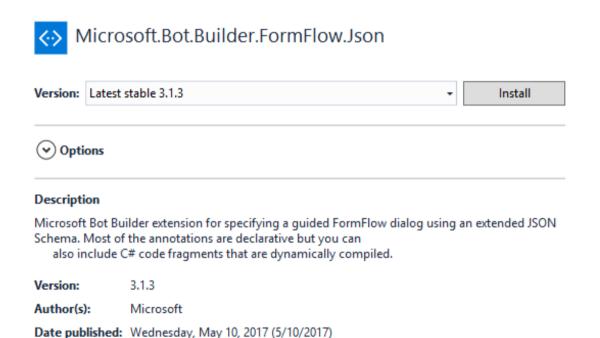
#### StateClient

- Dialogs automatically store state
  - Bot Connector State Service
- CosmosDB or Azure Table Storage

### **JSON Schema**

http://json-schema.org/

- JSON FormFlow
- · References & Imports
- Templates
- Properties



### **Smarter Bots**

- Q&A Maker
- · LUIS (Language Understanding Intelligent Service)
- Cognitive Services
  - · Image and video understanding
  - Speech recognition and conversion
  - Text Analytics
- · Bing Spell Check
- · Web Search

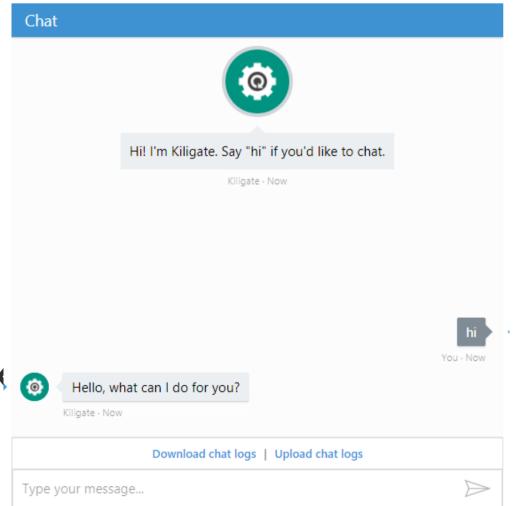
Advanced programming of Bots with LUIS and Cognitive Services



## **Q&A** Maker

### https://qnamaker.ai

- · Knowledge Base (Q&A)
- Train & Publish
- Alternative phrasing
- Best match
- · No need to use Bot Framework

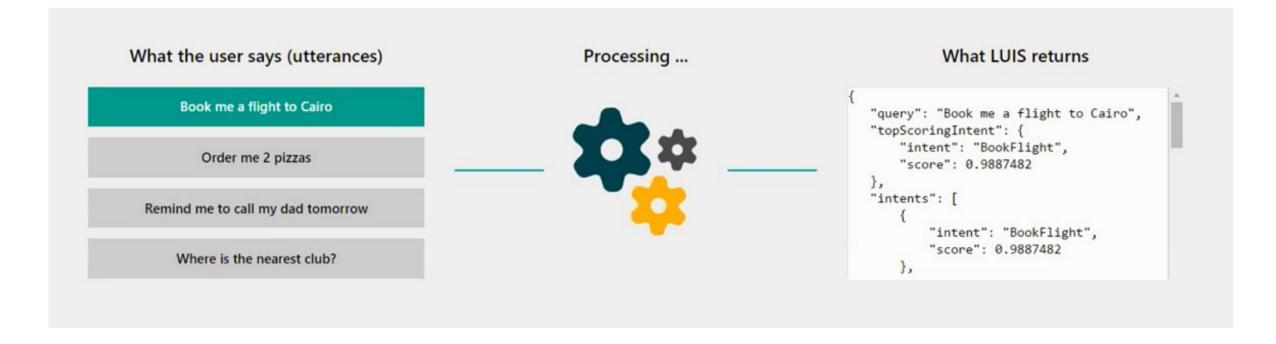


### **LUIS**

### https://www.luis.ai

- · Intent
- Utterance

- Entity (Custom and Prebuilt)
- Domain
- Train & Publish



# Security

Registration

#### Authentication

```
[BotAuthentication]
public class MessagesController : ApiController
```

## Call to action



Share your feedback on Bootcamp at <a href="https://aka.ms/o365devbootcampfeedback">https://aka.ms/o365devbootcampfeedback</a>

Join Office 365 developer program <a href="https://dev.office.com/devprogram">https://dev.office.com/devprogram</a> to leverage all resources for Office 365 development learning

Build applications on Office 365 platform

Attend MVP led local community events to continue learning on Office 365 development